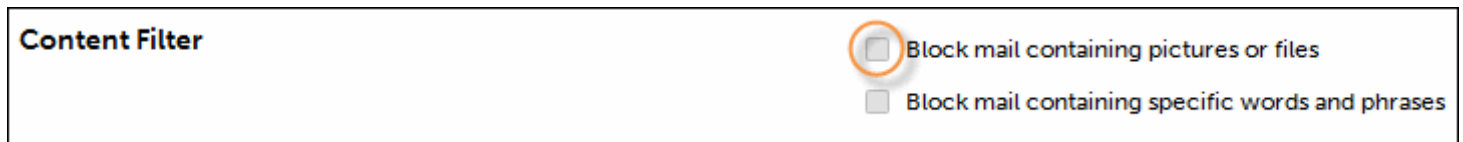
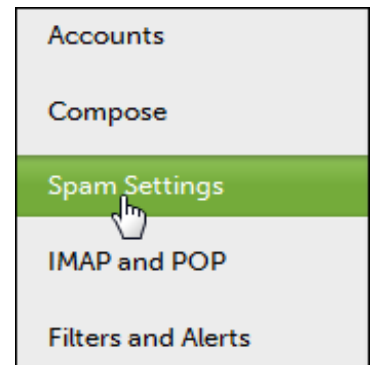
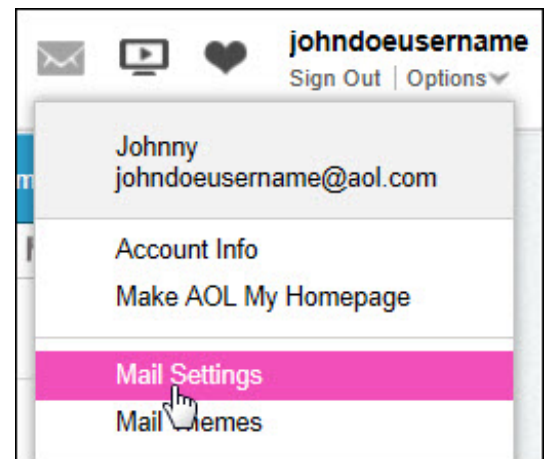


# Why am I not able to receive emails with attachments in AOL Mail?

Trouble receiving mail that has attachments? A particular spam setting could be blocking messages with attachments. Let's check.

## To check your spam settings:

1. In the upper right, below your Username, click **Options** and then click **Mail Settings**.
2. In the left panel, click **Spam Settings**.
3. Next to "Content Filter", make sure the box next to **Block mail containing pictures or files** is not checked. If it is, click the box to clear it.



4. Scroll to the bottom of the page and click **Save Settings**.

That should do the trick. You'll now be able to see what you've been missing!

